



## **Supply Chain Lead**

### **Component Services Schiphol**

#### **The Role**

As Supply Chain Lead you are responsible for the supply chain performance, including daily management of the operational buyers at Schiphol. You will assume accountability for work delegated to your team and ensure performance in accordance with the required service level towards. As a team leader, you drive business goals, analyze data, and report to stakeholders. You foster collaboration, handle issues, manage contracts/accounts, and prioritize team growth with regular feedback and reviews. Together with your team you will actively manage your orderbook and ensure alignment with the operational priorities of the repair shop. You will drive performance improvement (OTD% and GM%) via operational management and continuous improvement, including (basic) performance reporting towards internal and external stakeholders. You will represent your team in (cross) departmental meetings/events and actively engage with Operations-, Programs- and Procurement to maximize the operational result. You are an active member of the continuous improvement community and are predominantly focused on materializing supply chain improvements.

#### **The Team**

You will be an active member of the Supply Chain team at location Schiphol. You will report to the Head of Supply Chain, whilst maintaining a functional responsibility towards the Head of Production. You will manage a team of operational buyers whom work closely with the Product Leads to ensure operational alignment Process Engineer to set and fulfill the operational requirements. You will actively engage with Product Owners to obtain input for the SLOP and ensure the future order book is reflected in min/max replenishment levels. You will engage with the procurement department to provide input on supplier performance and trigger effective escalation when needed.

#### **What do you need to be successful in this role?**

To be successful you need a bachelor's degree or equivalent in a supply chain or industrial management field, 3+ years of cross-functional team management experience, and 5+ years of experience in commercial roles with strong negotiation skills. Additionally, experience in continuous improvement projects and optimizations, knowledge of shop processes, work order execution, customer support, and supply chain operations are crucial. You should have the ability to add value beyond customers' immediate requests, a broad understanding of the aerospace market, and component maintenance within their area of expertise.



### **Key Responsibilities**

- Lead, motivate and inspire a team of operational buyers in a time-sensitive and demanding environment;
- Optimize the supply chain to meet the production schedule covering a daily, weekly, monthly outlook;
- Partner with Production to set and prioritize fulfilment of operational requirements;
- Partner with Programs to set and understand, and prepare for future demand;
- Maximize delivery performance (OTD%, TAT) and financial performance (GM%);
- Coordinate with Product Owners and PPC to ensure priorities are synchronized with the SIOP/MPS;
- Develop and maintain scorecard of Key Performance Indicators (KPI's) and presents results to leadership in formal and informal sessions including monthly performance review meetings;
- Maintain and improve stock replenishment tools required for supply chain planning;
- Perform (basic) performance analysis and translate findings into continuous improvement activities;
- Managing and monitoring and improving planning processes (SIOP, MPS) for the site;
- Partner with cross functional teams to drive performance via continuous improvement;
- Drive cross departmental standardization and implementation of best practices;
- Drive daily management, and structurally address (aging) issues to be resolved;
- Maintain constant communication with internal/external support functions to ensure alignment;
- Actively engage with engineering to develop and implement of new capabilities/technologies;
- Partner with cross functional teams to drive performance via continuous improvement.

### **Experience & Qualifications**

- HBO Supply Chain, Industrial Management; -or- equivalent experience;
- At least 5 years of prior relevant experience;
- General understanding of MRO operations, including scheduling, resource planning, maintenance procedures and quality systems;
- Customer centric with strong communication skills in English and Dutch;
- Highly motivated, self-directed, with the ability to organize and manage multiple priorities;
- Knowledge of applicable regulations and requirements, relevant to the MRO operations;
- Ability to read, analyze, and interpret Aircraft and Component Maintenance Manuals;
- Experience in managing operations, including, quality, safety and operations management;
- Ability to effectively articulate operational needs to leadership;
- Excellent analytical skills and are proficient in using MS Excel and MS PowerPoint;
- Demonstrated experience in managing continuous improvement projects;
- IPMA-D (desirable);
- Lean Six Sigma Greenbelt (desirable).

**What we offer:**

Working at Fokker Services Group gives you the opportunity to work in a dynamic and entrepreneurial environment, with innovative thinking and cooperation with a no-nonsense culture as the core. You will be guided by professional and dedicated colleagues, which will give you the knowledge and experience to further boost your career.

We also offer you:

- A competitive salary matching your knowledge and experience;
- 27 holiday days and 13 ADV leave days per year (when working fulltime, 40 hours);
- A challenging international working environment;
- Professional and personal growth opportunities and a lot of autonomy.
- Company laptop and phone;
- An insider's look into the innovative world of aviation;
- A lot of room for professional and personal growth;
- Fun colleagues (trust us, we're not biased).

**About Fokker Services Group**

At Fokker Services Group, our greatest purpose is to exceed reliability expectations, keeping customer aircraft where they belong - in the sky!

An aftermarket integrator with design, production, maintenance, and airworthiness expertise and experience, on which commercial and defense operators around the world rely for the continued competitive operation of their fleet. Unique independent competence for comprehensive single source solutions with a global presence, with facilities in Europe, Asia and the Americas. The Fokker Services Group has a profitable revenue of Euro 250M and employs around 1000 people.

**Our Values**

As a High Performance Organization, our core values shine through in everything we do:

Customer Focus

We meet and exceed our customers' expectations by offering unique and personalized solutions. Creating clear expectations and building a sustainable relationship based on quality, safety and trust is what we value most.

Innovative Thinking

Our success is based upon an innovative mindset. We identify and create new opportunities, products and customer solutions by being brave, daring to lead and making decisions. With our entrepreneurial and growth mindset, we explore and learn ways of doing things differently every single day.



### Global Excellence

We strive for quality, reliability and excellence. Together we create a high-performance culture in which digital transformation, continuous learning and improvement is key. Sharing knowledge, and working cross functionally helps us to inspire and achieve our shared goal; to exceed expectations and keep aircrafts where they belong; in the sky!

### We Care

Our people are at the heart of our organization. Only when we work together can we create an inclusive and respectful work environment in which we motivate, support and inspire each other. We make a difference by being open, honest, respectful and empathetic towards each other. Safety, quality and trust are paramount.

### **Interested?**

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to [Didier.soelman@fokkerservices.com](mailto:Didier.soelman@fokkerservices.com) or check out our LinkedIn page for more information.