



## **Operational Buyer**

### **Component Services Schiphol**

#### **The Role**

The Operational Buyer is responsible for sourcing and purchasing parts and sub-contracted repair to support our Component MRO activities at site Schiphol. The goal is to get the orders delivered on time, at a competitive price by optimizing our supply chain. You will actively manage your orderbook and ensure alignment with the operational priorities of the repair shop. If the (default) supplier is not able to meet the operational requirements, you will advise the organization on alternative solutions to fulfill the operational need. As such, you will play a pivotal in daily management, and are an active member of the continuous improvement community focused to cost reductions and lead-time improvements.

#### **The Team**

You will be an active member of the Supply Chain team at location Schiphol. Dependent on your scope, you will either provide direct support to the shop by resolving availability/pricing-issues on current work-orders (tactical buyer) -or- focus on optimizing the replenishment order-book (replenishment buyer). In both cases you will actively engage with the Production Lead and Process Engineer to set and fulfill the operational requirements. You will engage with the procurement department and product owners to provide input on supplier performance and trigger effective escalation when needed. Together you will identify and action opportunities to improve the overall supplier- and supply chain performance.

#### **Key Responsibilities**

- Purchase parts/services under the most favorable terms and conditions;
- Planning and outsourcing components for testing, repair and/or overhaul;
- Communicate with vendors regarding delivery schedules, quality issues, and cost concerns;
- Pro-actively monitor and action (work) orders on supply-chain stagnations;
- Present alternative solutions to fulfil the operational need if the default solution does not
- Administrative management of the stock levels to meet the requirements;
- Ensure adequate administration for vendor management (quality, budget and availability);
- Ensure alignment with the operational priorities of the repair shop;
- Review operations metrics and coordinate with production and procurement on follow-up;
- Active participation in daily management to support operations;
- Develop and manage effective relationships with supplier;
- Ensure the correct quality controls at suppliers and internally;
- Timely resolution of non-conformities;
- Partner with cross functional teams to drive performance via continuous improvement.



### **Experience & Qualifications**

- MBO4 /HBO -or- equivalent experience;
- Knowledge of procurement and purchasing processes;
- Excellent negotiation skills, demonstrated commercial savviness;
- Experienced with MS Office;
- Excellent communication skills in English, both verbally and in writing.
- Basic communication verbal skills in Dutch;
- Knowledge of quality systems such as EASA Part 21G, Part145 and AS9100;
- Knowledge of drawing systems, technical manuals, etc. is an advantage;
- Familiar with Lean and Six Sigma concepts.

### **What we offer:**

Working at Fokker Services Group gives you the opportunity to work in a dynamic and entrepreneurial environment, with innovative thinking and cooperation with a no-nonsense culture as the core. You will be guided by professional and dedicated colleagues, which will give you the knowledge and experience to further boost your career.

We also offer you:

- A competitive salary matching your knowledge and experience;
- 27 holiday days and 13 ADV leave days per year (when working fulltime, 40 hours)
- A challenging international working environment;
- Professional and personal growth opportunities and a lot of autonomy.
- Company laptop and phone;
- An insider's look into the innovative world of aviation;
- A lot of room for professional and personal growth;
- Fun colleagues (trust us, we're not biased).

### **About Fokker Services Group**

At Fokker Services Group, our greatest purpose is to exceed reliability expectations, keeping customer aircraft where they belong - in the sky!

An aftermarket integrator with design, production, maintenance, and airworthiness expertise and experience, on which commercial and defense operators around the world rely for the continued competitive operation of their fleet. Unique independent competence for comprehensive single source solutions with a global presence, with facilities in Europe, Asia and the Americas. The Fokker Services Group has a profitable revenue of Euro 250M and employs around 1000 people.



## **Our Values**

As a High Performance Organization, our core values shine through in everything we do:

### Customer Focus

We meet and exceed our customers' expectations by offering unique and personalized solutions. Creating clear expectations and building a sustainable relationship based on quality, safety and trust is what we value most.

### Innovative Thinking

Our success is based upon an innovative mindset. We identify and create new opportunities, products and customer solutions by being brave, daring to lead and making decisions. With our entrepreneurial and growth mindset, we explore and learn ways of doing things differently every single day.

### Global Excellence

We strive for quality, reliability and excellence. Together we create a high-performance culture in which digital transformation, continuous learning and improvement is key. Sharing knowledge, and working cross functionally helps us to inspire and achieve our shared goal; to exceed expectations and keep aircrafts where they belong; in the sky!

### We Care

Our people are at the heart of our organization. Only when we work together can we create an inclusive and respectful work environment in which we motivate, support and inspire each other. We make a difference by being open, honest, respectful and empathetic towards each other. Safety, quality and trust are paramount.

## **Interested?**

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to [Didier.soelman@fokkerservices.com](mailto:Didier.soelman@fokkerservices.com) or check out our LinkedIn page for more information.