



## **Operational buyer**

### **The role**

The Operational Buyer is responsible for acquiring materials for the manufacturing of new parts and/or subcontracting (repairs) at vendors. The goal is to get the orders delivered on time, at a competitive price. In addition, providing quotations, active supplier and orderbook management is part of the responsibilities. The buyer provides regular updates to the stakeholders about the order status. The buyer will advise the organization about the different solutions to meet the customer requirements and will advise what is best. All this to contribute to cost reductions and process improvements. When deliveries cannot be made on time, you come up with creative solutions in order to still meet the requested service levels.

### **The department**

The Fulfillment department is part of Fokker Services Operations and consists of multi-functional teams of both Operational Buyers and Customer Support Representatives. These teams each focus on a specific segment of our business defined by the product-customer combination. The Operational Buyer is the link between the procurement department and the customer support representative and responsible for the procurement for roughly all products and services of Fokker Services (Spares, exchanges and repairs). Through continuous improvement on processes and services, the Customer Support branch strives to guarantee the ultimate Customer experience.

### **Job responsibilities include, but are not limited to**

- Acquiring/purchasing material under the most favorable terms and conditions;
- Planning and outsourcing components for the purpose of undergoing testing, repair and/or overhaul;
- Communicate with vendors regarding delivery schedules, quality issues, and cost concerns;
- Administrative management of the stock levels to meet the requirements;
- Conducting adequate administration for vendor management (quality, budget and availability);
- Develop and manage effective relationships with supplier;
- Ensure the correct quality controls at suppliers and internally;
- Timely resolution of non-conformities;
- Participate in continuous improvement teams.
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### **Experience & Qualifications**

- MBO+/HBO professional- and intellectual thinking;
- Knowledge of purchasing and procurement processes;
- Negotiation skills with commercial insights;
- Experienced with MS Office;
- Fluently in English, both spoken and written;
- Beginner speaking skills in Dutch;



- Knowledge of quality systems such as EASA Part 21G, Part145 and AS9100 is an advantage;
- Knowledge of drawing systems, technical manuals, etc. is an advantage;
- Knowledge or familiar with Lean and Six Sigma is an advantage.

#### **What We Offer**

- A space within a team of 8-12 colleagues of talented specialists who are eager to share their knowledge and experience, but also want to learn from you.
- Room for professional and personal growth and a lot of autonomy.
- Career opportunities.
- A competitive salary matching your knowledge and experience;
- when working fulltime (40 hours), you have 27 days of paid leave and 13 ADV paid leave days per year;

#### **Interested?**

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to [Didier.soesman@fokkerservices.com](mailto:Didier.soesman@fokkerservices.com) (+31 (6) 51878728) or check out our LinkedIn page for more information.

#### **About Fokker Services**

At Fokker Services, our drive revolves around one purpose: exceed reliability expectations to keep your aircraft where they belong, in the sky. As a Global Independent Aerospace Service Provider, we create tailored solutions for your maintenance of regional, commercial and military aircraft. We engineer, repair, upgrade, and deliver high-quality solutions, innovating in multiple areas to facilitate and support your competitive operations. Our services range from type certificate holder-related product support services to flight hour-based component availability and repair programs, spare parts, engineering, modifications and documentation support. The unique combination of OEM (design) expertise and after-sales support services makes us an essential partner for the aerospace industry. We have a global presence, with facilities in Europe, Asia and the Americas.