



Shop Floor Controller (Werkvoorbereider)

About Fokker Services

At Fokker Services, our drive revolves around one purpose: exceed reliability expectations to keep your aircraft where they belong, in the sky. As a Global Independent Aerospace Service Provider we create tailored solutions for your maintenance of regional, commercial and military aircraft. We engineer, repair, upgrade, and deliver high-quality solutions, innovating in multiple areas to facilitate and support your competitive operations. Our services range from type certificate holder-related product support services to flight hour based component availability and repair programs, spare parts, engineering, modifications and documentation support. The unique combination of OEM (design) expertise and after-sales support services makes us an essential partner for the aerospace industry. We have a global presence, with facilities in Europe, Asia and the Americas.

Working With Us

What is the height of your ambition? Ours starts at roughly 30,000 feet and climbs from there. Few people know what it feels like to set their work in the sky. Others may have a hard time relating but your colleagues understand that when your work takes flight, so do you. Which is why our team leaders are so driven to support the development of your maximum potential. Together, your work will mix renewal with innovation, reinvention and repair to create tailored solutions that soar. Your entrepreneurial spirit will be given the space to maneuver, working with a team that is as open, transparent and engaged as you are. With Fokker Services, every action you take has a meaningful impact on a clients' success. It's this total combination, and the strength of the relationships formed through a shared dedication, that keeps hardworking talent here for 20, 30 plus years. Time enough to reach the height of your ambition, and discover what lies beyond.

The Role

The Shop Floor Controller is responsible for managing the daily planning and operation continuity for its respective shop. The key objective for this role is to ensure the availability of all possible resources and capacity in order to ensure that work orders can be picked up and delivered on time. The Shop Floor Controller needs to work in a structured manner, whilst retaining commercial savviness to solve ad-hoc customer requests.

The Team

The Shop Floor Controller will report to the Manager MRO Support & Engineering and will be part of one of the Component Maintenance Shop teams. On a daily basis, the Shop Floor Controller will work with the respective Shop Manager to achieve goals and objectives.

Key Responsibilities

- Responsible for daily shop planning.
- Responsible for communication to Customer Support Representative on status of work orders.
- Responsible for pro-actively monitoring work orders to find the best solution in terms of quality, cost & turnaround time.
- Act as a first point of contact for technicians and answer their questions on work order status and requirements.
- Responsible for mitigation and resolving work order stagnations.

Experience & Qualifications

- Excellent communication skills both in Dutch and English;
- Knowledge of shop processes and work order execution processes within the Fokker Services ERP system;
- Ability to work in a structural manner;
- Demonstrated ability to create plans and rationalize priorities;
- Demonstrated ability in clear communication towards internal and external stakeholders;
- Demonstrated commercial savviness;
- Relevant technical experience and understanding of working of parts;
- Experience in working with Microsoft Excel and Microsoft Access.



What We Offer

- We are looking for a candidate who is motivated to take the Fokker Services Component Maintenance Shop to the next level of maturity;
- This role will be based out of our office in Oude Meer and full time presence at this location is expected.

Additional Information

Are you curious about the role and have additional questions? Reach out to Roderick Moerland, Manager MRO Support & Engineering (0612978737). We are looking forward to your application.