



Team Leader MRO

Pneumatics & Actuation Schiphol

The Role

As Team Leader MRO at Fokker Services you will be responsible for managing all operational elements of our Pneumatics & Actuation repair shop. You will challenge and inspire your team of highly skilled technicians (15...20FTE) and support staff. You will lead your team towards business goals with a strong focus on performance via operational management and continuous improvement. You will perform (basic) performance analysis and report your results towards internal and external stakeholders. You will represent your team in (cross) departmental meetings/events and actively engage with Operations-, Procurement-, and Commercial-stakeholders to maximize the operational performance of the repair shop.

The Team

You will be an active member of the operations team at Schiphol. You will report to the Manager MRO, and work closely with other department leaders in pursuit of operational excellence. You will lead a cross functional team covering both direct support functions (Shop Floor Control, Process Engineering, Purchasing) as well as 15 - 20 highly skilled technicians.

The Challenge

Fokker Services Group has a double-digit annual growth ambition within MRO. You will be challenged to deliver an outstanding operational performance and strong customer focus, whilst investing in the future by implementing new capabilities and technologies. To succeed it will be mission critical to inspire, challenge, and motivate your team to become that company the best want to work for.

Key Responsibilities

- Lead, motivate and inspire a large team within a time-sensitive and demanding environment;
- Cultivating a strong safety culture, committed to continuous improvement in health and safety;
- Ensure that technicians have the work instructions, processes, equipment, and tools to meet business unit goals and metrics;
- Partner with cross functional teams to drive performance;
- Maintain constant communication with management, staff, and vendors to ensure alignment;
- Develop, achieve and maintain scorecard of Key Performance Indicators (KPI's) and presents results to leadership in formal and informal sessions including monthly performance review meetings;
- Contribute to the annual operating plan by articulating your department's operational needs;
- Actively engage with engineering to develop and implement of new capabilities/technologies;

Experience & Qualifications

- BSc (HBO) in Aerospace -or- Mechanical Engineering;
- At least 8 years of prior relevant experience;
- General understanding of MRO operations, including scheduling, resource planning, maintenance procedures and quality systems;
- Customer centric with strong communication skills in English and Dutch;
- Highly motivated, self-directed, with the ability to organize and manage multiple priorities;
- Knowledge of applicable regulations and requirements, relevant to the MRO operations;
- Ability to read, analyze, and interpret Aircraft and Component Maintenance Manuals;
- Experience in managing operations, including, quality, safety and operations management;
- Ability to effectively articulate operational needs to leadership;
- Excellent analytical skills and are proficient in using MS Excel and MS PowerPoint;
- Demonstrated experience in managing continuous improvement projects;
- IPMA-D (desirable);
- Lean Six Sigma Greenbelt (desirable);

**What we offer:**

Working at Fokker Services Group gives you the opportunity to work in a dynamic and entrepreneurial environment, with innovative thinking and cooperation with a no-nonsense culture as the core. You will be guided by professional and dedicated colleagues, which will give you the knowledge and experience to further boost your career.

We also offer you:

- A competitive salary matching your knowledge and experience;
- Flexible hours and hybrid working from home;
- When working fulltime (40 hours), you have 29 holiday days and 13 ADV leave days per year;
- A challenging international working environment;
- Company laptop and phone;
- An insider's look into the innovative world of aviation;
- A lot of room for professional and personal growth;
- Fun colleagues (trust us, we're not biased).

Interested?

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to Didier.soesman@fokkerservices.com or check out our LinkedIn page for more information.

About Fokker Services

At Fokker Services, our drive revolves around one purpose: exceed reliability expectations to keep your aircraft where they belong, in the sky. As a Global Independent Aerospace Service Provider we create tailored solutions for your maintenance of regional, commercial and military aircraft. We engineer, repair, upgrade, and deliver high-quality solutions, innovating in multiple areas to facilitate and support your competitive operations. Our services range from type certificate holder-related product support services to flight hour-based component availability and repair programs, spare parts, engineering, modifications and documentation support. The unique combination of OEM (design) expertise and after-sales support services makes us an essential partner for the aerospace industry. We have a global presence, with facilities in Europe, Asia and the Americas.

Working With Us

What is the height of your ambition? Ours starts at roughly 30,000 feet and climbs from there. Few people know what it feels like to set their work in the sky. Others may have a hard time relating but your colleagues understand that when your work takes flight, so do you. Which is why our team leaders are so driven to support the development of your maximum potential. Together, your work will mix renewal with innovation, reinvention and repair to create tailored solutions that soar. Your entrepreneurial spirit will be given the space to maneuver, working with a team that is as open, transparent and engaged as you are. With Fokker Services, every action you take has a meaningful impact on a clients' success. It's this total combination, and the strength of the relationships formed through a shared dedication, that keeps hardworking talent here for 20, 30 plus years. Time enough to reach the height of your ambition and discover what lies beyond.