



Production Lead

The Role

As Production Lead at Fokker Services, you will be responsible for managing all operational elements of our repair shops (Power Generating, Avionics, Hydraulics/Pneumatics, Structures and Composites). You will challenge and inspire your operational team of highly skilled technicians and support staff. You will lead your team towards business goals with a strong focus on performance via operational management and continuous improvement. You will perform (basic) performance analysis and report your results towards internal and external stakeholders. You will represent your team in (cross) departmental meetings/events and actively engage with Operations-, Procurement-, and Commercial-stakeholders to maximize the operational performance of the repair shop.

The Team

You will be an active member of the operations team at Schiphol and Woensdrecht and work closely with the Process Engineers and colleagues from the Planning Production and Control team. In this role you will report to the Head of Production, and work together with other department leaders in pursuit of operational excellence.

The Challenge

Fokker Services Group has a double-digit annual growth ambition within MRO. You will be challenged to deliver an outstanding operational performance and strong customer focus, whilst investing in the future by implementing new capabilities and technologies. To succeed it will be mission critical to inspire, challenge, and motivate your team to become that company the best want to work for.

Key Responsibilities

- Lead, motivate and inspire a large team within a time-sensitive and demanding environment;
- Cultivating a strong safety culture, committed to continuous improvement in health and safety;
- Ensure that technicians have the work instructions, processes, equipment, and tools to meet business unit goals and metrics;
- Partner with cross functional teams to drive performance;
- Maintain constant communication with management, staff, and vendors to ensure alignment;
- Develop, achieve, and maintain scorecard of Key Performance Indicators (KPI's) and presents results to leadership in formal and informal sessions including monthly performance review meetings;
- Contribute to the annual operating plan by articulating your department's operational needs;
- Actively engage with engineering to develop and implement of new capabilities/technologies.



Experience & Qualifications

- At least 5 years of prior relevant experience;
- General understanding of MRO operations, including scheduling, resource planning, maintenance procedures and quality systems;
- Customer centric with strong communication skills in English and Dutch;
- Initiative-taking, self-directed, with the ability to organize and manage multiple priorities;
- Knowledge of applicable regulations and requirements, relevant to the MRO operations;
- Ability to read, analyze, and interpret Aircraft and Component Maintenance Manuals;
- Experience in managing operations, including, quality, safety, and operations management;
- Ability to effectively articulate operational needs to leadership;
- Excellent analytical skills and are proficient in using MS Excel and MS PowerPoint;
- Demonstrated experience in managing continuous improvement projects;
- IPMA-D (desirable);
- Lean Six Sigma Greenbelt (desirable).

What we offer:

Working at Fokker Services Group gives you the opportunity to work in a dynamic and entrepreneurial environment, with innovative thinking and cooperation with a no-nonsense culture as the core. You will be guided by professional and direct colleagues, which will give you the knowledge and experience to further boost your career.

We also offer you:

- A competitive salary matching your knowledge and experience;
- Flexible hours and hybrid working from home;
- When working fulltime (40 hours), you have 27 holiday days and 13 ADV leave days per year;
- A challenging international working environment;
- Company laptop and phone;
- An insider's look into the innovative world of aviation;
- A lot of room for professional and personal growth;
- Fun colleagues (trust us, we are not biased).

About Fokker Services Group

At Fokker Services Group, our greatest purpose is to exceed reliability expectations, keeping customer aircraft where they belong - in the sky!

An aftermarket integrator with design, production, maintenance, and airworthiness expertise and experience, on which commercial and defense operators around the world rely for the continued competitive operation of their fleet. Unique independent competence for comprehensive sole source solutions with a global presence, with facilities in Europe, Asia, and the Americas. The Fokker Services Group has a profitable revenue of Euro 250M and employs around one thousand people.



Our Values

As a High-Performance Organization, our core values shine through in everything we do:

Customer Focus

We meet and exceed our customers' expectations by offering unique and personalized solutions. Creating clear expectations and building a sustainable relationship based on quality, safety and trust is what we value most.

Innovative Thinking

Our success is based upon an innovative mindset. We identify and create new opportunities, products, and customer solutions by being brave, daring to lead and making decisions. With our entrepreneurial and growth mindset, we explore and learn ways of doing things differently every single day.

Global Excellence

We strive for quality, reliability, and excellence. Together we create a high-performance culture in which digital transformation, continuous learning and improvement is key. Sharing knowledge and working cross functionally helps us to inspire and achieve our shared goal; to exceed expectations and keep aircrafts where they belong; in the sky!

We Care

Our people are at the heart of our organization. Only when we work together can we create an inclusive and respectful work environment in which we motivate, support, and inspire each other. We are effective by being open, honest, respectful, and empathetic towards each other. Safety, quality, and trust are paramount.

Interested?

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to Didier.soesman@fokkerservices.com or check out our LinkedIn page for more information.