



Application Manager IT M365 & Azure

Hoofddorp

The Role

As our Application Manager IT, your focus is on Microsoft Applications, Microsoft 365, and Azure. You will be responsible for managing and developing our IT applications, ensuring they meet the business requirements of Fokker Services. You will work closely with cross-functional teams to deliver IT solutions that enable the business to innovate, grow and compete in a challenging environment. You will be based in our Hoofddorp location and report to the Manager IT. You have expertise in implementing and maintaining Microsoft applications and platforms, including Office 365, Exchange Online, SharePoint Online, OneDrive for Business, Teams, Azure AD, and Azure Virtual Machines.

You will be the M365 ambassador for optimizing the use of these solutions within the Fokker company.

Together with the External Service Provider you are managing and configuring the Azure resources to run the Azure environment in a most efficient and cost-effective way.

The Team

The IT department at Fokker Services is a team of professionals who are enthusiastic about delivering high-quality IT solutions. The team is responsible for managing and developing applications, providing technical support, and ensuring the security and integrity of our IT systems.

Key role activities

- Manage and develop IT applications that meet the business requirements of Fokker Services, ensuring they are fit for purpose and meet the needs of the business.
- Work closely with cross-functional teams to understand their requirements and provide IT solutions that enable them to innovate and grow.
- Ensure that IT applications are well-documented and meet the necessary security and compliance standards.
- When applicable, provide technical support for IT applications, including investigating, resolving issues, and providing guidance to end-users.
- Develop and maintain relationships with third-party vendors and service providers.
- Lead projects to implement new IT applications, ensuring they are delivered on time, within budget, and to the required quality standards.



- Develop and maintain IT application roadmaps, ensuring they align with the overall IT strategy and meet the needs of the business.

Key Competencies:

- Microsoft Application Administration: Proficient in managing Microsoft applications and platforms, including Microsoft 365, Exchange Online, SharePoint Online, OneDrive for Business, Teams, and Azure AD. Able to troubleshoot issues, perform maintenance, and manage user accounts.
- Azure Administration: Expertise in Azure Virtual Machines, Azure Storage, Azure Active Directory, and Azure networking. Can configure and manage resources, monitor performance, and troubleshoot issues.
- Functional Support: Skilled in providing Functional support to end-users, including troubleshooting software and hardware issues, and resolving technical problems.
- Communication and Collaboration: Excellent communication and collaboration skills, able to work effectively with cross-functional teams, provide clear and concise communication, and build strong relationships with stakeholders.

Key Responsibilities:

- Manage Microsoft Applications and Platforms: Responsible for optimizing the structured use of Microsoft 365, Exchange Online, SharePoint Online, OneDrive for Business, Teams, and Azure, AD. Monitor system performance, troubleshoot and resolve.
- Azure Administration: Advise on most effective and efficient use of Azure resources in order to manage costs (Virtual machines, Azure Storage, Azure Active Directory, and Azure networking). Ensure that resources are available, monitor performance, and troubleshoot issues with External provider.
- IT Project Management: Responsible for managing small IT projects from start to finish, including defining project scope, identifying resources, developing project plans, and managing project execution. Ensure that projects are delivered on time, within budget, and to specification.
- Technical & Functional Support: Provide technical & functional support to end-users.
- Communication and Collaboration: Work effectively with cross-functional teams, provide clear and concise communication, and build strong relationships with stakeholders. Communicate effectively with team members, business stakeholders, and other IT staff.
- Qualifications:
- 5+ years of experience in IT, with at least 3 years in a functional application administration role.
- Experience with Microsoft 365, Exchange Online, SharePoint Online, OneDrive for Business, Teams, Azure AD, Azure Virtual Machines, Azure Storage, and Azure networking.
- Strong analytical, troubleshooting, and critical thinking skills.
- Microsoft Certified.
- Experience with IT service management frameworks such as ITIL.



- Ability to work under pressure, manage multiple priorities, and meet deadlines.
- Strong written and verbal communication skills in English.
- Strong collaborator with a customer-focused mindset.

What we offer:

Working at Fokker Services Group gives you the opportunity to work in a dynamic and entrepreneurial environment, with innovative thinking and cooperation with a no-nonsense culture as the core. You will be guided by professional and resolute colleagues, which will give you the knowledge and experience to further boost your career.

We also offer you:

- A competitive salary (L2) matching your knowledge and experience;
- When working fulltime (40 hours), you have twenty-nine holiday days and 13 ADV leave days per year;
- Career opportunities;
- A lot of professional and personal growth.

About Fokker Services Group

At Fokker Services Group, our greatest purpose is to exceed reliability expectations, keeping customer aircraft where they belong - in the sky!

An aftermarket integrator with design, production, maintenance, and airworthiness expertise and experience, on which commercial and defense operators around the world rely for the continued competitive operation of their fleet. Unique independent competence for comprehensive sole source solutions with a global presence, with facilities in Europe, Asia, and the Americas. The Fokker Services Group has a profitable revenue of Euro 250M and employs around one thousand people.

Our Values

As a High-Performance Organization, our core values shine through in everything we do:

Customer Focus

We meet and exceed our customers' expectations by offering unique and personalized solutions. Creating clear expectations and building a sustainable relationship based on quality, safety and trust is what we value most.

Innovative Thinking

Our success is based upon an innovative mindset. We identify and create new opportunities, products, and customer solutions by being brave, daring to lead and making decisions. With our entrepreneurial and growth mindset, we explore and learn ways of doing things differently every single day.



Global Excellence

We strive for quality, reliability, and excellence. Together we create a high-performance culture in which digital transformation, continuous learning and improvement is key. Sharing knowledge and working cross functionally helps us to inspire and achieve our shared goal; to exceed expectations and keep aircrafts where they belong; in the sky!

We Care

Our people are at the heart of our organization. Only when we work together can we create an inclusive and respectful work environment in which we motivate, support, and inspire each other.

We are effective by being open, honest, respectful, and empathetic towards each other. Safety, quality, and trust are paramount.

Interested?

If you feel like you can contribute to the growth of our company by taking up this challenging job, we are looking forward to your application! You can send your application to

Didier.soelman@fokkerservices.com or check out our LinkedIn page for more information.