



Program Manager

About Fokker Services

At Fokker Services, our drive revolves around one purpose: exceed reliability expectations to keep your aircraft where they belong, in the sky. As a Global Independent Aerospace Service Provider we create tailored solutions for your maintenance of regional, commercial and military aircraft. We engineer, repair, upgrade, and deliver high-quality solutions, innovating in multiple areas to facilitate and support your competitive operations. Our services range from type certificate holder-related product support services to flight hour based component availability and repair programs, spare parts, engineering, modifications and documentation support. The unique combination of OEM (design) expertise and after-sales support services makes us an essential partner for the aerospace industry. We have a global presence, with facilities in Europe, Asia and the Americas.

Working With Us

What is the height of your ambition? Ours starts at roughly 30,000 feet and climbs from there. Few people know what it feels like to set their work in the sky. Others may have a hard time relating but your colleagues understand that when your work takes flight, so do you. Which is why our team leaders are so driven to support the development of your maximum potential. Together, your work will mix renewal with innovation, reinvention and repair to create tailored solutions that soar. Your entrepreneurial spirit will be given the space to manoeuvre, working with a team that is as open, transparent and engaged as you are. With Fokker Services, every action you take has a meaningful impact on a clients' success. It's this total combination, and the strength of the relationships formed through a shared dedication, that keeps hardworking talent here for 20, 30 plus years. Time enough to reach the height of your ambition, and discover what lies beyond.

The Role

As our Program Manager you lead (service) programs from an end-to-end perspective, for your assigned product/market combination, towards financial- and operational goals. We are currently recruiting a Program Manager for Contracted & Repair Programs. Your primary objective is to balance the program's service levels, and its capital requirement. To achieve this, you will be collaborating with cross functional teams in the chartering, initiation and executing of programs. You are based in our Hoofddorp location, and report into the Manager Program Management.

The Team

The Program Management team is lead by the Manager Program Management, which you will report into. There are three more Program Managers, responsible for Fokker Programs, Bombardier Programs, Defense Programs. An Advanced Analytics Manager and Pricing Specialist complete the Program Management team. The team is part of the Operations Department, and works closely together with the Commercial & Procurement Teams.

Key Responsibilities

- Lead (service) programs from an end-to-end perspective, for your assigned PMC;
- Balance the program's service levels and its capital requirement;
- You collaborate with Product Owners, and Operational Leaders to manage one or more service programs; this includes ideation, project chartering, project execution, operational monitoring, continuous improvement, and overall program management, using industry best practice, techniques and standards;
- You collaborate with Commercial Managers & Sales Managers to generate proposals, that are supported by our operational capability or (near term) ambition;



- You collaborate with Supply Chain, MRO Support, and Engineering Services to prevent, manage or resolve obsolescence and reliability issues;
- You actively engage in optimizing the program's inventory requirement, and divest of excess inventory by collaborating with the (transactional) Fulfillment Team;
- You actively engage in make/buy decisions for products and services; insource vs. outsource, and repair vs replace;
- You charter, initiate and execute continuous improvement plans & actions for your program(s);
- You develop and maintain relationships with (key) customers to ensure that the program meets customer requirements;
- You manage internal communication & collaboration, to ensure clarity, agreement & efficiency;
- You drive best practice management processes throughout the program and promote the consistent use of appropriate tools and methodologies;
- You manage internal and external (operational) Program Review Meetings;
- You ensure program administration provide and accurate reflection of the programs status;
- You manage ongoing program coordination, risk dependencies and issue resolution and escalations.

Experience & Qualifications

- A Bachelor's degree in Aerospace, or Supply Chain Engineering, a Master's degree is highly preferred;
- You have 4+ years' of relevant experience or an advanced degree in the appropriate discipline;
- You have 2+ years' experience in managing programs or key accounts;
- You bring strong analytical skills and affinity with advanced analytics practices;
- You are excellent in verbal and written communication in English and Dutch;
- You have a proven track record in Project Management (IPMA certified preferred);
- You have experience with Lean and Six Sigma (certified Green Belt preferred);
- You are able to work in cross functional, and cross regional teams.

What We Offer

The CLA (CAO) Metalelektro applies. This consists out of the following:

- A competitive salary;
- When working fulltime (40 hours), you have 29 holiday days and 13 ADV leave days per year;
- Career opportunities;
- A lot of professional and personal growth and lots of freedom.

We are recruiting both internally and externally. You can send your cover letter and resume at the latest April 28 2021, to Kaveh Alizadeh, Manager Program Management, Kaveh.alizadeh@fokker.com

Additional Information

As a global engineering company, innovation is what differentiates us from our competitors and is central to our success.

Our goal is to embrace the human attributes that make each of us unique, to value those attributes and their uniqueness, and to create an environment where everyone feels welcome to contribute.

A balance of cultures, ethnicities and genders help bring new ideas and creativity to our company. We need people of different backgrounds, with different skills and perspectives to spark originality, imagination and creativeness in our teams around the world.



We treat all our employees fairly and are committed to ensuring that there is no discrimination or harassment against any employee or prospective employee on the grounds of gender, sexual orientation, disability, religion, color, race or national or ethnic origin.

We do not appreciate commercial responses to the vacancy. Only direct applications will be taken into consideration. Recruiters or agencies will not receive a response.